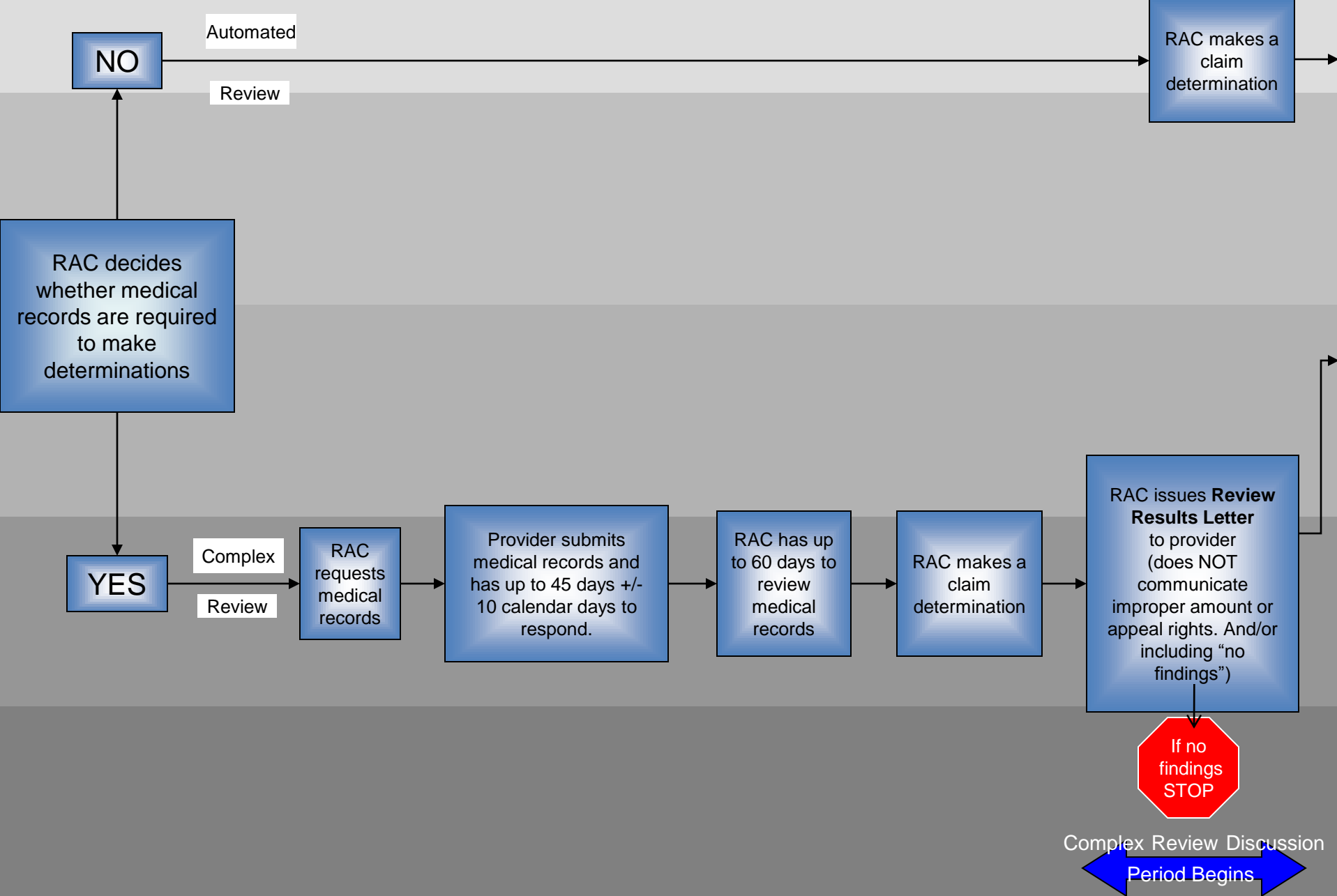


RAC Process



Automated Review Discussion Period

RAC sends claim info to Carrier/FI/MAC

Carrier/FI/MAC adjusts & issues **Remittance Advice (RA)** to provider. **Code "N432"**

Day 1
RAC issues **Demand Letter** which includes amount and appeal rights.

On Day 41, Carrier/FI/MAC recoups by offset.

Note: Detailed review results letter and claims information to Carrier/FI/MAC are done simultaneously

Note: This is an informational entry only on the RA. No actual money is taken at this point.

Note: The date of the demand letter starts the 41 day clock for recoupment.

Note: Offset occurs if the provider has not submitted an appeal request within 30 days of the date on the demand letter. No claim detail for the overpayment amount appears on the RA at the time the recoupment occurs.

Complex Review Discussion Period Continues